

Member Handbook Update

As of July 1, 2022, Medicaid copays have increased to \$4.00. There are no changes to NC Health Choice copays.

This update replaces the information on page 53-55 in the Member Handbook.

Health Plan Member Copays

Some members may be required to pay a copay. A “copay” is a fee you pay when you get certain health care services from a provider or pick up a prescription from a pharmacy.

Copays if You Have Medicaid*

| Service | Your Copay |
|--|----------------------|
| <ul style="list-style-type: none">Chiropractic visitsDoctor visitsNon-emergency and emergency department visitsOptometrist and optical visitsOutpatient visitsPodiatrist visits | \$4 per visit |
| <ul style="list-style-type: none">Generic and brand prescriptions | \$4 per prescription |

*There are NO Medicaid copays for the following people or services:

- Members under age 21
- Members who are pregnant
- Members receiving hospice care
- Federally recognized tribal members
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- Children in foster care
- People living in an institution who are receiving coverage for cost of care
- Behavioral health services
- Intellectual/developmental disability (I/DD) services
- Traumatic brain injury (TBI) services

A provider cannot refuse to provide services if you cannot pay your copay at the time of service. If you have any questions about Medicaid copays, call Member Services at 1-800-256-2452.

Copays if Your Child Has NC Health Choice*

| Service | Your Copay |
|---------|------------|
|---------|------------|

| If you <u>do not</u> pay an annual enrollment fee for your child or children: | |
|--|-----------------------|
| • Office visits | \$0 per visit |
| • Generic prescriptions • Brand prescriptions when generic is not available • Over-the-counter (OTC) medications | \$1 per prescription |
| • Brand prescriptions when generic is available | \$3 per prescription |
| • Non-emergency and emergency department visits | \$10 per visit |
| If you <u>do</u> pay an annual enrollment fee for your child or children: | |
| • Office visits • Outpatient hospital visits | \$5 per visit |
| • Generic prescriptions • Brand prescriptions when generic is not available • Over-the-counter (OTC) medications | \$1 per prescription |
| • Brand prescriptions when generic is available | \$10 per prescription |
| • Non-emergency and emergency department visits | \$25 per visit |

**There are NO NC Health Choice copays for the following people or services:*

- Federally recognized tribal members

If you have any questions about NC Health Choice copays, call Member Services at 1-800-256-2452.