



SANDHILLS CENTER

Managing Mental Health, Intellectual/Developmental Disabilities and Substance Abuse Services
910-673-9111 (FAX) 910-673-6202 www.sandhillscenter.org Victoria Whitt, CEO

Sandhills Center Care Management Opt-Out Form

Sandhills Center effectively manages each member’s medical, social and behavioral conditions through a team-based, person-centered approach called Care Management. Sandhills Center members have access to Care Management, primary care support, specialty care support, and community resources. Members with high medical, behavioral or social needs will have access to a Care Management program that includes a care team and the development of a written care plan. Sandhills Center recognizes that members may choose to decline Care Management services. If you do not want to receive Care Management, complete this Care Management Opt-Out Form and return it to:

Sandhills Center
P.O. Box 9
West End, NC 27376

You also may fax the form to 910-673-7023, or email it to:
CareManagementOptOut@sandhillscenter.org.

Later, if you would like to resume your Care Management services, call Sandhills Center at 1-800-256-2452 for assistance. If you receive services within the Innovations or TBI waiver, you will continue to receive care coordination. Your assigned care manager will continue to coordinate your Innovations and TBI services as long as you are on the waiver.

Please Print: _____

Member Name: _____

Member Date of Birth: _____

Member/ Authorized Representative Signature: _____

Date: _____

If Authorized Representative, Relationship to Member:

Representative Name: _____

Date: _____

P.O. Box 9, West End, NC 27376
24-Hour Access to Care Line: 1-800-256-2452
TTY: 1-866-518-6778 or 711
Serving Anson, Davidson, Guilford, Harnett, Hoke, Lee,
Montgomery, Moore, Randolph, Richmond and
Rockingham counties

